www.leahbethroberts.me

PROFESSIONAL EXPERIENCE (10+ YEARS)

Freelance & Fractional

Al Native Tools, e-commerce, Data Viz, InsurTech Lead User Experience & Interface Designer < 20 employees

Oct 2024 - present

B2B | B2C | C2C

Embedded as Lead Product Designer in early-stage teams: SENDY, Wisary, Love Saro, Paramean, CalDrop

SENDY.IO - Outdoor Gear Marketplace | e-commerce C2C

- · Led design of a new shopping cart experience where none previously existed
- · Designed homepage structure to balance buying, selling, renting, and community involvement
- Created gear listing components, filters, and profile features with a focus on trust and clarity
- · Built responsive designs in Figma for web and mobile, guiding overall UI direction

Wisary, ai - Al Native Document Tool for Product Teams | Confluence App | B2B & B2C

- · Designed end-to-end UX for generating PRDs, user stories, and project docs via AI
- · Created flows for refining AI content and guiding users through structured inputs
- Supported Jira integration and multi-step document creation inside Confluence

Love Saro - Permanent Custom Jewelry | e-commerce B2C

- Designed product discovery experience
- Designed luxury-feeling collection pages, PDPs, and permanent jewelry booking flows
- Optimizing the digital experience

Paramean - Reinsurance Analytics Platform | InsurTech | B2B

- Designed UI for viewing and interpreting complex financial and risk data
- · Built robust prototype for demos with 25+ data visualizations across three product
- Structured dashboards to support actuarial workflows, with clean visual hierarchy and interaction standards

CalDrop – Al Native Calendar Formatting Tool | Lifestyle Tool | B2C

- Designed lightweight tool for turning freeform schedules into useable calendar events
- Built intuitive input table and single-click public link feature
- Developed UI system that balances clarity, speed, and zero-friction setup

VF Corporation

Apparel, Footwear, & Accessories 10,000+ employees B₂C

UX Digital Consumer Product Designer Contract Feb 2024 - Oct 2024

Deliverables:

I worked concurrently on three brands: Altra Running, Dickies, and Smartwool

- · Three new design systems in Figma
- Updated designs to meet a11y guidelines
- Enhanced behavior for the user when they are navigating between pages
- Created and tested prototypes for an improved checkout experience
- · Listened to user feedback via User Testing and presented my findings and recommendations

Transamerica

Sr. Digital Experience Designer (UX/UI) Contract

April 2023 - December 2023

Financial Brokerage 10,000+ employees B₂C and B₂B

Deliverables:

- Designed an intuitive digital journey for users to make online contributions to their
- Pointed out a gap, defended, and got to design a global experience to fill the gap
- Updated a heavily used pages for the workplace experience; these complicated pages are unique and dependent on the user's permission level and their dynamic input
- Participated in defining requirements with stakeholders, engineering, and design
- · Wrote and defended user acceptance criteria for my work

Eta Vision

UX/UI User Experience Design and Research 2018-2022

Technology, Data Visualization under 15 employees

Deliverables:

- Created and maintained a modern user interface and user experience for viewing any kind of, and a lot of data
- Created the internal design system using Adobe Creative Suite
- · Designed the User Experience from scratch
- Held user studies and provided suggestions based on the data
- · Studied micro-interactions within data visualization
- · Helped define the direction of the product by creating and presenting concepts

Glass Dreams

Owner | Artist 2006-2016

Art/Retail/Wholesale/Supplier

People

Adaptive

Dependable

Independent

Observant

Empathetic

Resourceful

· Verbal communication

Visual communication

Deliverables:

- Incorporated and sustained a business for 10 years, supplying over 45 stores nationally through interstate commerce
- Designed, marketed, and sold profitable glass product lines in a very competitive marketplace
- Prepared teaching material and lead instructional glass blowing classes on-site. Designed program and course structure, graduated students and provided proper follow-up

INDUSTRY SKILLS

User Experience · Competitive analysis

- · Human centered design
- · Rapid prototyping
- · Design thinking business
- User flows
- Wire-framing
- · Information Architecture
- · List Item Eight
- Observation

more User Experience

- Accessibility design
- User management design
- · Workplace design
- User empathy
- Ideation iterations
- Designing and presenting concepts
- Mobile-first design
- Responsive design

· Detail and microinteraction oriented

2 employees B₂C and B₂B

User Interface (UI)

- Design systems creation and management
- Digital design governance
- · Design composition
- Accessibility design
- Interactive prototyping
- Typography
- · Icon design

Figma Miro

EXPERT TECHNICAL SKILLS

· Adobe Illustrator

Adobe XD

User Testing

Mobile Design

EDUCATION

Design Thinking Stanford University **Graduate School of Business** Master's Certificate

Scrum master (CSM) Rally Software - Boulder, CO Certificate

Bachelor of Art University of Central Florida BA

PROFESSIONAL REFERENCES

Kit Silvers (770) 601-2705

Ala Stolpnik (347) 541-7775

Hilary Flygare (307) 389-7823

PROFESSIONAL ORGANIZATIONS

City of Boulder **Beverage Licensing Authority** Board Chair: 2022-Present

Louisville Grows Co-founder| 2010-2014 www.LouisvilleGrows.org

MY INFORMATION

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